A great deal of focus is put on Cape Town’s safety for visitors with year-round programmes focusing on prevention of incident through joint community, stakeholder and enforcement efforts, use of technology and in the training of hospitality stakeholders and their staff.

SAFETY TIPS

+ Always keep a copy of your identity document or passport on your person
+ Use accredited booking agents and choose accommodation that has been graded or endorsed by a local tourism authority. When in doubt check with Cape Town Tourism
+ Avoid carrying large sums of cash, and try not to have expensive jewellery and cameras in plain sight
+ Do not leave belongings unattended
+ Keep your money in a money belt under your clothing
+ Do not venture into unknown areas alone
+ Heed the advice of your hosts, Cape Town Tourism visitor centre staff and locals on places to avoid after dark
+ After dark, be sure to park in a secure, well-lit area; do not walk alone and take care at isolated lookout points
+ When parking, be aware of any suspicious-looking characters in the vicinity before exiting or opening the vehicle
+ Do not allow strangers to assist you in any way at cash machines
+ Keep certified photocopies of all valuable and travel documents in a safe place
+ Be constantly alert to your surroundings and aware of things that might look out of place
+ Always let someone know where you are going and how long you expect to be
+ Street children and beggars may approach you for a hand out. If you wish to do good, please give food instead of money.
+ When reporting an incident, ask for identification from your safety officials - all City of Cape Town police and law enforcements officials, and South African Police Service (SAPS) officers, carry an identification card showing the officer’s name, rank, service or staff number and a photograph. If in uniform, officers wear service and rank insignia and a name badge. You have the right to ask officers, uniformed or not, to identify themselves with their cards.

SAFETY IN
CAPE TOWN

AS WITH ALL INTERNATIONAL URBAN CENTERS, PETTY CRIME CAN OCCUR IN CAPE TOWN SO RESIDENTS AND VISITORS ARE URGED TO ALWAYS USE COMMON SENSE WHEN OUT AND ABOUT.

IMPORTANT SAFETY CONTACTS IN CAPE TOWN

+ Any Cape Town Emergency
  107 from a landline  
  021 480 7700 from a mobile phone
+ South African Police Services (SAPS) – 10111
+ Ambulance – 10177
+ Table Mountain National Park emergencies – 0861 106 417
+ National Sea Rescue Institute emergencies – 021 449 3500
+ Cape Town Tourism – 0861 322 223
+ Visitor Safety and Support Programme – 021 487 6552
+ Tourism Victim Support Programme – 021 487 4820

Please contact Cape Town Tourism for further information, details of service providers and bookings.
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