

Meeting of Chief Staff Officers
Sunday, June 12, 2005 – 14:00 – 17:00
Estensi Room, Sheraton Roma Hotel
Rome, Italy

1. Welcome and Introductions (N. Séguin)
2. Presentation and Discussion on the IAA Secretariat (N. Séguin)
3. Pressure to Increase Subscriptions (C. Instance)
4. Professionalism: Sharing of Case Studies and Panels of Experts (N. Séguin)
5. Mutual Disciplinary Arrangements (C. Instance)
6. Use of Surveys to Obtain Member Views of Services (C. Instance / D. Lapointe)
7. Webcasting (N. Séguin)
8. Image Campaign in the United States (C. Instance)
9. IAA Strategic Direction : How can we Become Global Without Competing (C. Instance)
10. Results of Association Profiles (N. Séguin)
11. Frequency of Meetings and Chairing
12. Next Meeting