

Chief Staff Officers' Meeting
Tuesday, 4 November 2008 – 9.15 – 12.15
Amathus Beach Hotel – Limassol Cyprus

AGENDA

1. **Call to Order and Introductions** - Greg Heidrich – Society of Actuaries
2. **Update on developments within the IAA** - Introduced by Nicole Séguin – IAA
3. (a) **How the Board for Actuarial Standards Operates Alongside the Regulation of Actuaries in the UK by the Faculty and Institute** – Introduced by Caroline Instance – UK Actuarial Institute

(b) **Update on the Actuarial Governance Board of South Africa** – Introduced by Wim Els – The Actuarial Society of South Africa

(c) **Regulation of Individuals Who Are Member of More Than One Body and How We Treat Members Who Have Gone to Live/Work in a Country Where Another Association is Based – What Standards Should They Follow, etc.** – Introduced by Caroline Instance – UK Actuarial Institute
4. **Discipline Processes & Handling of Complaints Against Actuaries** - Introduced by Wim Els – The Actuarial Society of South Africa, and Anno Bousema – Actuarieel Institute
 - How does one deal with privileged and/or confidential information if one does not have the powers to subpoena?
 - Where does one draw the line where defendants delay progress?
 - How much publicity does one give to investigations, and in what form, prior to the conclusion of an investigation?
 - How much of the process is driven by lawyers and how much by actuaries – i.e., do you use only actuaries to investigate a complaint or do/should you use lawyers, forensic auditors, etc. as well?
5. **Global ERM Designation – Discussion of Potential Implementation Issues** – Introduced by John Maroney – Institute of Actuaries of Australia
6. **Research Developments and Potential Collaboration** – Introduced by John Maroney - Institute of Actuaries of Australia
7. **The Range of Services offered to Members** - Introduced by Anno Bousema - Actuarieel Institute
8. **What Can IAA Do That Has Real Value For the Broader Membership of Our Home Associations?** Introduced by Caroline Instance - UK Actuarial Institute – Roundtable Discussion
9. **ICA 2010** – Introduced by Wim Els - The Actuarial Society of South Africa
10. **Any Other Business**