

# Policyholder Exercise Behavior for Variable Annuities including Guaranteed Minimum Withdrawal Benefits<sup>1</sup>

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## 1 Introduction

Motivation

Risk-Neutral Valuation Approach

## 2 A Lifetime Utility Model for Variable Annuities

## 3 Results

## 4 Conclusions and Future Research

## Motivation

- Variable Annuities:
  - ▶ Popular long-term investment vehicles
  - ▶ Tax-deferred growth
  - ▶ Investment evolves according to underlying (risky) portfolio
  - ▶ Uncertain payout
- Guaranteed Minimum (Death / Income / Accumulation / Withdrawal) Benefits
  - ▶ Insurers offer guaranteed payments
  - ▶ Policyholders can purchase security
  - ▶ Similar to (combination of) financial options

## Motivation

- Withdrawal uncertainty
  - ▶ Could mitigate or intensify insurer's exposure to investment and/or mortality risks
  - ▶ Interactions non-trivial
  - ▶ Affects pricing and risk management
- Insurers in trouble
  - ▶ Disintermediation in 1970s
  - ▶ Equitable Life closed to new business in 2000
  - ▶ The Hartford accepted \$3.4B in TARP money in June 2009 after losing \$2.75B in 2008, hurt by investment losses and the cost of VA guarantees

## Risk-Neutral Valuation Approach

- Used in actuarial literature to price variety of options:
  - ▶ Milevsky and Posner (2001): GMDB
  - ▶ Ulm (2006): “Real option to transfer”
  - ▶ Zaglauer and Bauer (2008): Participating life insurance contracts
- To analyze withdrawal behavior for GMWBs:
  - ▶ Milevsky and Salisbury (2006)
  - ▶ Bauer, Kling and Russ (2008)
  - ▶ Optimal stopping problem, akin to pricing American put option
  - ▶ Exercise / Withdraw if exercise value exceeds continuation value
  - ▶ Worst-case scenario, calculate correct upper bound
- VA market incomplete: cannot sell – or repurchase – policy at its risk-neutral value
  - ▶ Withdrawing means giving up possible guarantees and tax benefits

## 1 Introduction

## 2 A Lifetime Utility Model for Variable Annuities

The Model

Bellman Equation

Implementation in a Black-Scholes Framework

Parameter Assumptions

## 3 Results

## 4 Conclusions and Future Research

## The Model

- Consider withdrawal decisions in life-cycle model with outside investment
- PH maximizes expected lifetime utility
  - ▶ Consumption and bequests
  - ▶ Initial wealth  $W_0$
  - ▶ Annual (deterministic) income  $I_t$
- Invests  $P_0$  in VA with finite maturity  $T$ , remainder in outside account
  - ▶ Includes GMWB, possibly other guarantees
  - ▶ Return-of-investment guarantees
  - ▶ Other types possible, at cost of larger state space
  - ▶ All guarantee accounts identical to benefits base,  $G_t$
  - ▶ Annual guarantee fee  $\phi$  as percentage of concurrent account value



## The Model

- VAs grow tax-deferred
  - ▶ Withdrawals taxed on last-in first-out basis
  - ▶ Early withdrawal tax (10%) if PH withdraws prior to age 59.5
- Restrict all actions to policy anniversary dates
  - ▶ Four state variables
    - ★ VA account  $X_t^-$
    - ★ Outside account  $A_t^-$
    - ★ Benefits base  $G_t$
    - ★ Tax base  $H_t$
  - ▶ Three choice variables
    - ★ Withdrawal amount  $w_t$
    - ★ Consumption  $C_t$
    - ★ Risk allocation in outside account  $\nu_t$

## Bellman Equation

$$V_t(y_t) = \max_{C_t, w_t, \nu_t} u_C(C_t) + e^{-\beta} \cdot E_t [q_{x+t} \cdot u_B(b_{t+1} | S_{t+1}) + p_{x+t} \cdot V_{t+1}(y_{t+1} | S_{t+1})], \quad (1)$$

$$y_t \equiv (A_t^-, X_t^-, G_t^i, H_t),$$

$$X_t^+ = (X_t^- - w_t)^+,$$

$$A_t^+ = A_t^- + l_t + w_t - C_t - \text{fee}_I - \text{fee}_G - \text{taxes},$$

$$\text{fee}_I = s \cdot \max \{ w_t - \min \{ g_t^W, G_t^W \} \},$$

$$\text{fee}_G = s^g \cdot (w_t - \text{fee}_I) \cdot \mathbb{I}_{\{x+t < 59.5\}},$$

$$\text{taxes} = \tau \cdot \min \{ w_t - \text{fee}_I - \text{fee}_G, (X_t^- - H_t)^+ \},$$

$$G_{t+1}^i = \begin{cases} (G_t^i - w)^+ & : w \leq g_t^W \\ \left( \min \left\{ G_t^i - w, G_t^i \cdot \frac{X_t^+}{X_t^-} \right\} \right)^+ & : w > g_t^W \end{cases},$$

$$H_{t+1} = H_t - \left( w_t - (X_t^- - H_t)^+ \right)^+,$$

$$A_{t+1}^- = A_t^+ \cdot \left[ \nu_t \cdot \frac{S_{t+1}}{S_t} - \kappa \cdot \left( \nu_t \cdot \frac{S_{t+1}}{S_t} - 1 \right)^+ \right],$$

$$X_{t+1}^- = X_t^+ \cdot e^{-\phi} \cdot \left[ \nu^X \cdot \frac{S_{t+1}}{S_t} \right],$$

$$b_{t+1} = A_{t+1}^- + \max \{ X_{t+1}^-, G_{t+1}^D \},$$

$$\nu_t \geq 0, \quad \sum_i \nu_t(i) = 1,$$

- Solve by recursive dynamic programming:
  - (I) Create appropriate state space grid
  - (II) For  $t = T$ : for all grid points  $(A, X, G, H)$ , compute  $V_T^-(A, X, G, H)$ .
  - (III) For  $t = T - 1, T - 2, \dots, 1$ : Given  $V_{t+1}^-$ , calculate  $V_t^-(A, X, G, H)$  recursively for each  $(A, X, G, H)$  on the grid using an approximation of the integral in (1)
    - ▶ Discretize return space and evaluate via Green's function
    - ▶ Gauss-Hermite quadrature
  - (IV) For  $t = 0$ : For the given starting values  $A_0 = W_0 - P_0$ ,  $X_0 = P_0$ ,  $G_0 = G_1 = P_0$  and  $H_0 = H_1 = P_0$ , compute  $V_0^-(W_0 - P_0, P_0, P_0, P_0)$  recursively from Equation (1)

## Parameter Assumptions

- Policyholder is 55 years old,  $T = 15$  years to maturity
- $P_0 = 100K$ ;  $W_0 = 2 \cdot P_0 = 200K$ ;  $I_t = 40K$
- CRRA( $\gamma = 3$ ) utilities;  $B = 1$ ;  $\beta = r$
- $\tau = 30\%$ ,  $\kappa = 15\%$
- Guarantee fee  $\phi = 50$  bps
- Surrender fee  $s = 5\%$ ,

$$g_t^W = \begin{cases} 0 & : t \leq 5 \\ 20,000 & : t > 5 \end{cases}$$

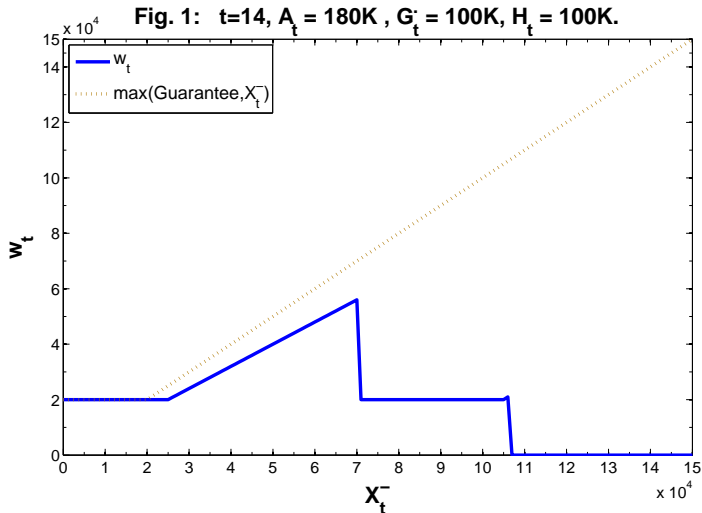
- $r = 4\%$ ,  $\mu = 8\%$ ,  $\sigma = 15\%$ 
  - ▶ Merton ratio:  $\frac{\mu-r}{\sigma^2 \cdot \gamma} = \frac{0.08-0.04}{0.15^2 \cdot 3} \approx 0.5926$
- $\nu^X = 100\%$  equity exposure in VA

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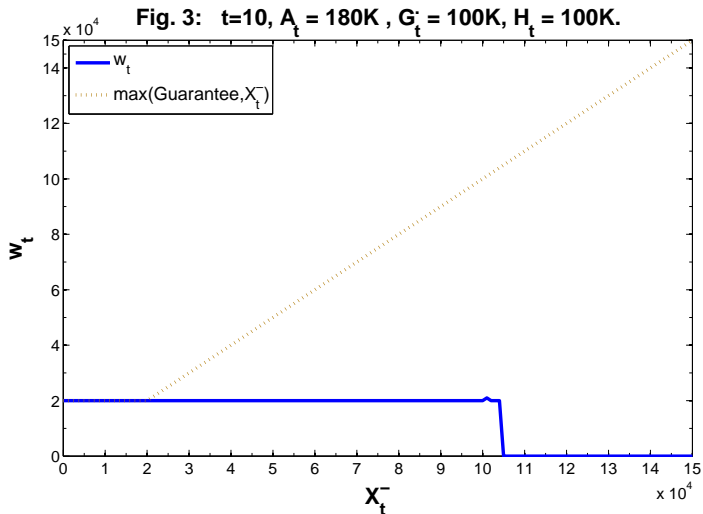
## Withdrawal Behavior

- Little withdrawal activity (approx. 12K per PH on average)
  - ▶ No withdrawals during accumulation period
  - ▶ No premature withdrawals in 67% of cases
  - ▶ PH empties guarantee account in 6% of cases
  - ▶ < 1% chance of excessive withdrawal during contract phase
- Two main reasons to withdraw prematurely:
  - ▶ VA account below tax base (approx. 7K on average)
    - ★ Nuanced patterns
    - ★ Interaction of in-the-moneyness of guarantee, tax considerations and excess withdrawal charge
  - ▶ VA account much greater than outside account (approx. 5K on average)
    - ★ To reduce overall risk exposure (Merton ratio)

## Withdrawal Behavior

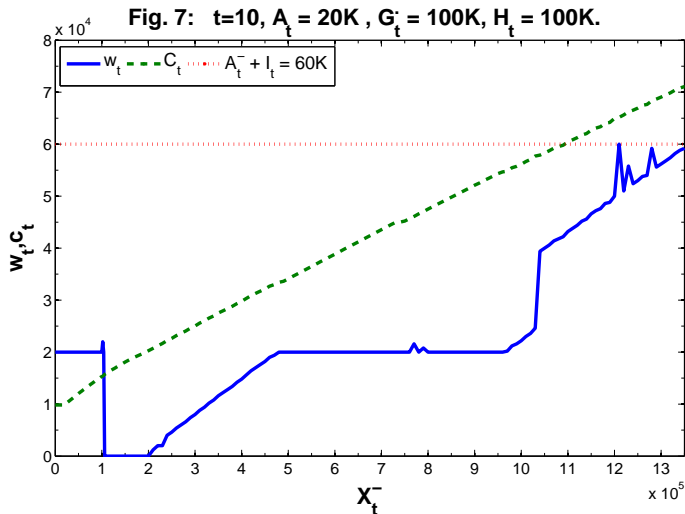


## Withdrawal Behavior





## Withdrawal Behavior



## Pricing and Sensitivities

- Guarantee fee of  $\phi = 50$  bps sufficient to cover expected costs
- In-the-moneyness appears to be OK proxy for pricing
  - ▶ Different source to withdrawals
- Eliminating excess withdrawal fee increases net profits (win-win)

	Base Case	w/d if $X_t^- \leq G_t$	$s = 0\%$
$E^Q[\text{Fees}]$	6,252	5,925	5,907
$E^Q[\text{Excess-Fee}]$	19	0	0
$E^Q[\text{Guarantee}]$	4,558	4,761	2,136
$\%(\text{Guarantee} > 0)$	24.34%	33.97%	31.94%
$E[\text{agg. w/d}]$	12,084	14,180	16,374
$E[\text{agg. w/d \& } t \leq 6]$	0	0	4,374
$E[\text{agg. w/d \& } X_t^- \leq H_t]$	6,953	14,119	6,047
$E[\text{agg. w/d \& } X_t^- > H_t]$	5,030	0	5,816

## Pricing and Sensitivities

- Withdrawal patterns highly sensitive to volatility
- Considering taxes important

	BC: $\sigma = 15\%$	$\sigma = 20\%$	$\sigma = 25\%$	No Taxes
$\mathbb{E}^Q[\text{Fees}]$	6,252	6,047	5,152	4,734
$\mathbb{E}^Q[\text{Excess-Fee}]$	19	62	1,006	64
$\mathbb{E}^Q[\text{Guarantee}]$	4,558	8,384	11,533	4,746
$\%(\text{Guarantee} > 0)$	24.34%	36.48%	45.57%	28.16%
$\mathbb{E}[\text{agg. w/d}]$	12,084	29,914	85,879	88,791
$\mathbb{E}[\text{agg. w/d \& } t \leq 6]$	0	54	13,356	82
$\mathbb{E}[\text{agg. w/d \& } X_t^- \leq H_t]$	6,953	17,615	27,877	19,500
$\mathbb{E}[\text{agg. w/d \& } X_t^- > H_t]$	5,030	10,674	31,221	69,033

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- Develop lifetime-utility model to analyze withdrawal behavior for VA with guarantees
- Numerically solve policyholder's decision making problem in Black-Scholes framework
  - ▶ Return-of-investment GMWB
- Infrequent withdrawals
- PH withdraws when VA account is below tax base
  - ▶ Interaction of in-the-moneyness of guarantee, tax considerations and excess w/d fee
- PH withdraws when VA account is large
  - ▶ To lower overall risk exposure

- Extend policyholder environment
  - ▶ Unemployment Risk
  - ▶ Subjective mortalities
- Withdrawal patterns highly sensitive w.r.t. volatility  $\sigma$ 
  - ▶ Stochastic volatility framework
- Alternatives to EUT
  - ▶ Epstein-Zin preferences
  - ▶ Correlation Aversion

THANK YOU!