# ST. JOHN'S COLLOQUIUM

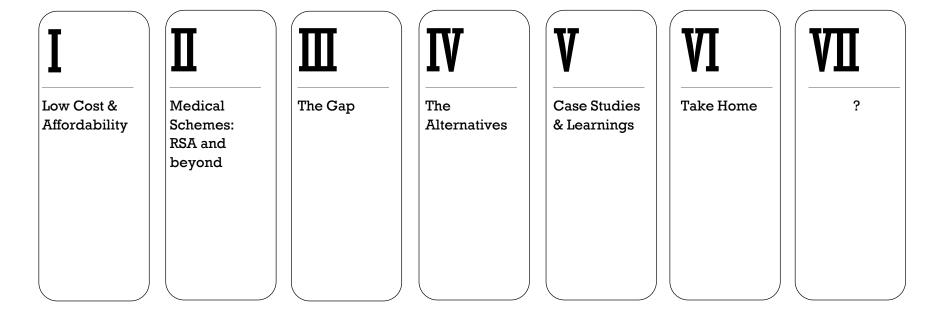
**JUNE 27-29, 2016** 



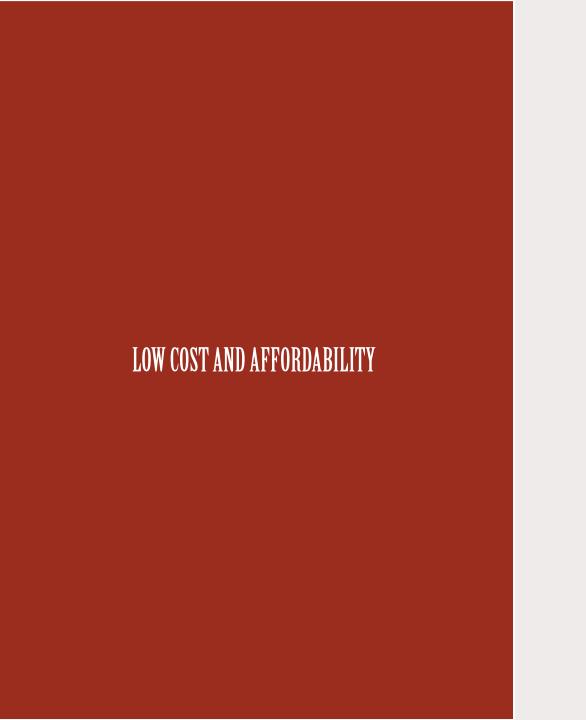


Low Cost Health Cover in Africa: Lessons from Africa to South Africa









30% 19% 2014 2004



■ Below the poverty line ■ Above the poverty line

**Upper Poverty Line** 

R779 per person per month

54%

Making trade-offs

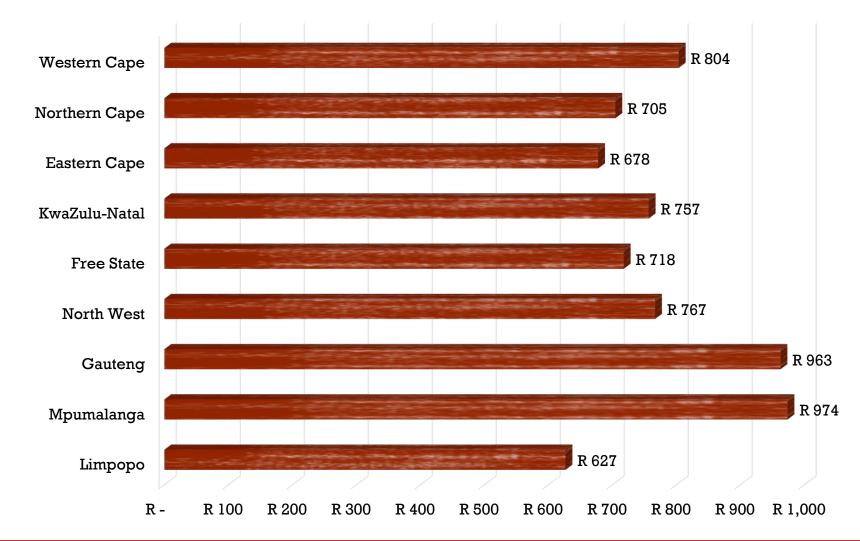
**R501** per person per month

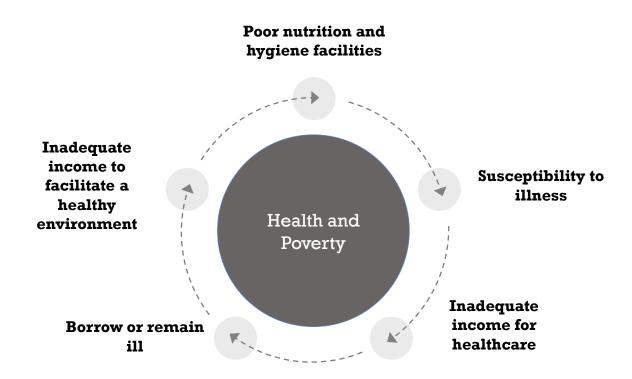
37%

Going hungry

R335 per person per month

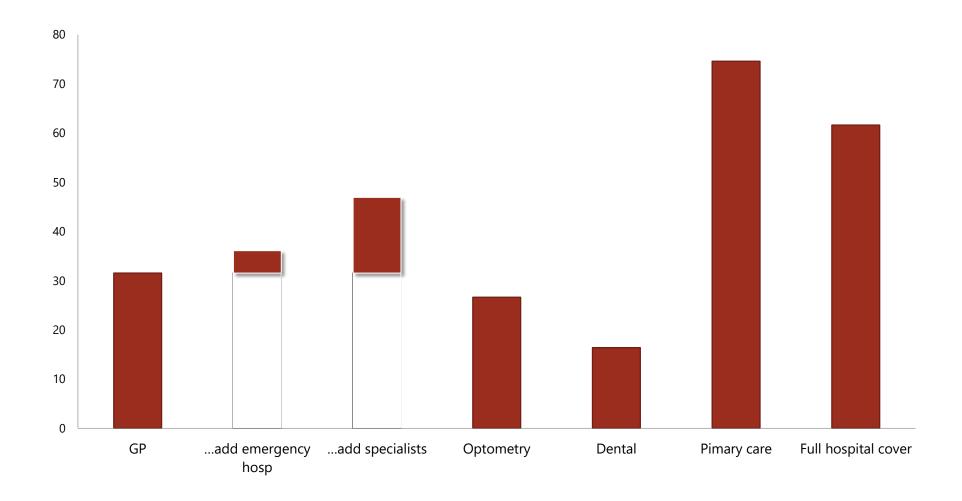
22%

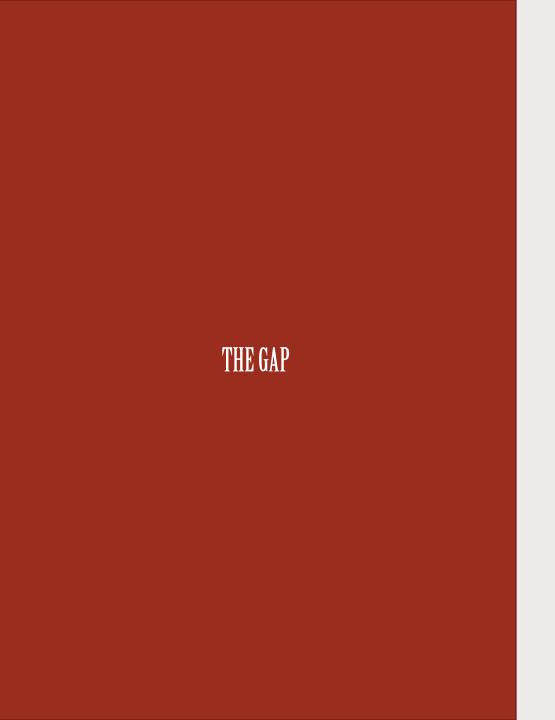




#### MEDICAL SCHEMES: RSA AND BEYOND



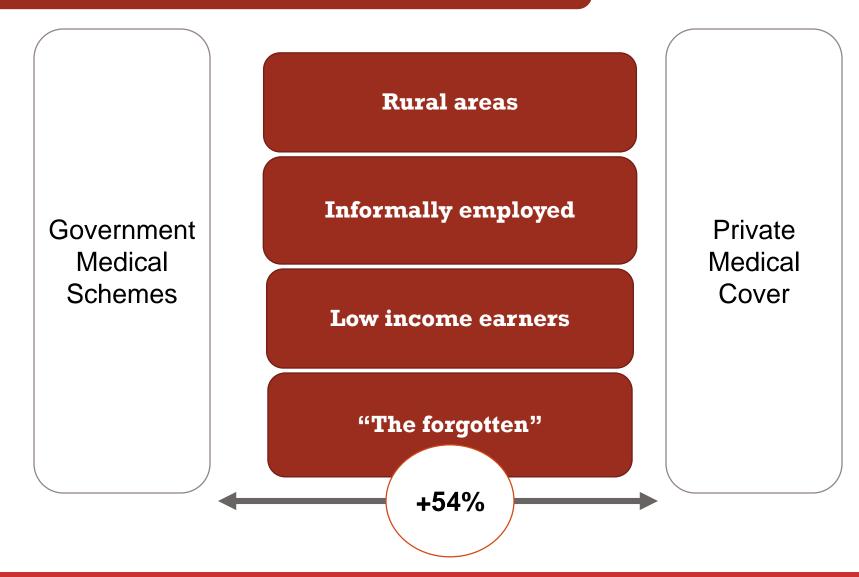




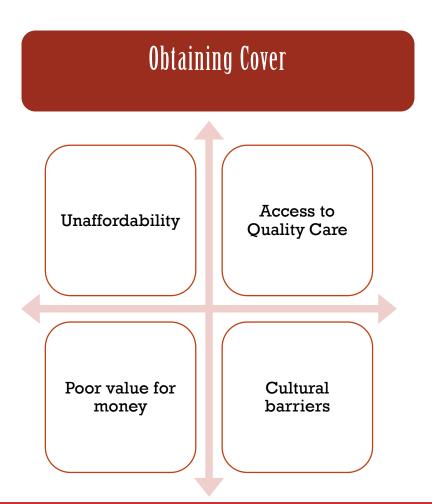
# "A BENEFIT FOR THE POOR IS A POOR BENEFIT." — AMARTYA SEN

# BUT NOT ALL BENEFITS FOR THE RICH ARE NECESSARILY RICH BENEFITS.

#### The Gap: Poverty and healthcare



#### The Challenges of Healthcare Cover



#### **Providing Cover**

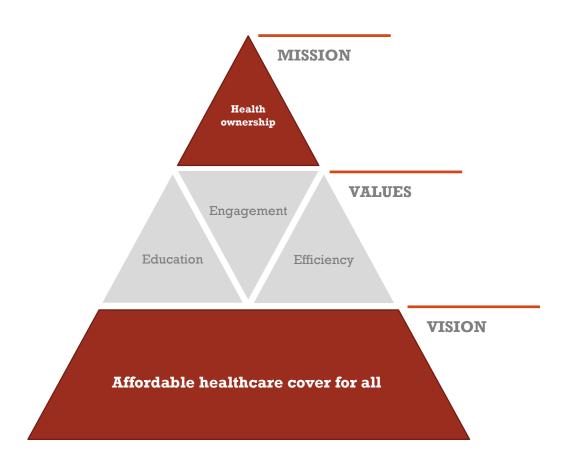
Price sensitivity Systems & Management

Poor product design

Cultural barriers







Initial organizational structures

Objectives of organisation

Respecting needs of members/clients

Involvement of local/traditional decision structures

Evaluation and Monitoring

Financial management

Product servicing and sales

Mobilisation of resources (work, money, members)

Product development

Focus groups, CHAT game, public voting

India, BAIF MHI

Product servicing

Public payouts

India, SMHI

Management decisions

Strategising and electing management

Cameroon, BMHO

Monitoring

Checking financial transactions

Cameroon, BMHO

Product servicing

Claim committees

India, SMHI

Product sales

Identifying the target markets

Ghana, DWMHI

Product servicing

Premium collection, identifying risks and solutions

Cameroon, BMHI

Ghana, WGMHI

Structural decisions

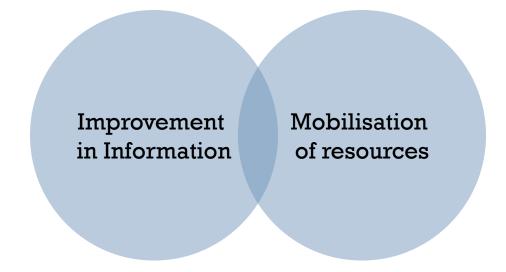
Founding and running

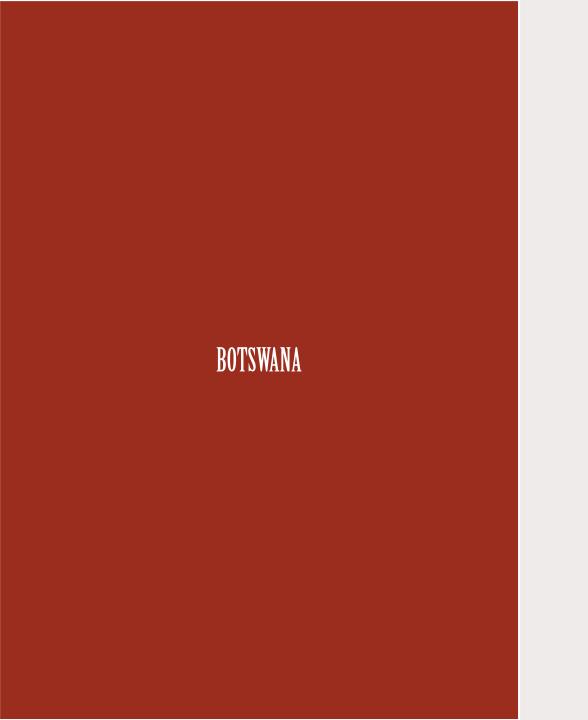
Senegal, several MHIs

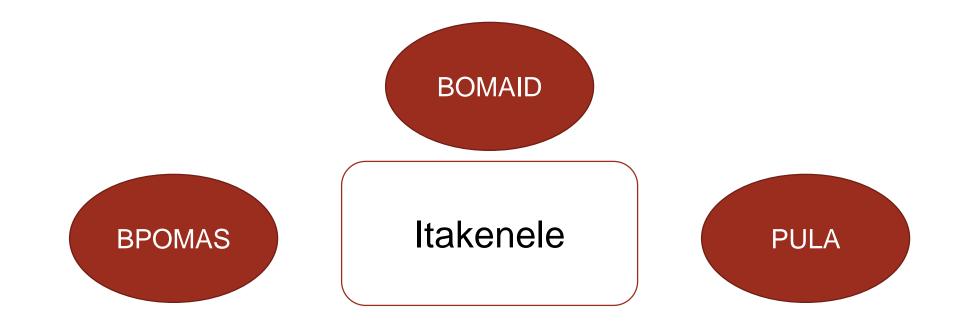
### Bottom line:

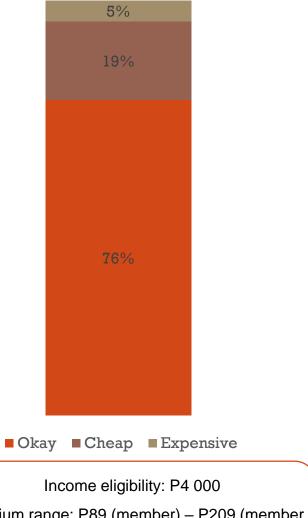
Health ownership











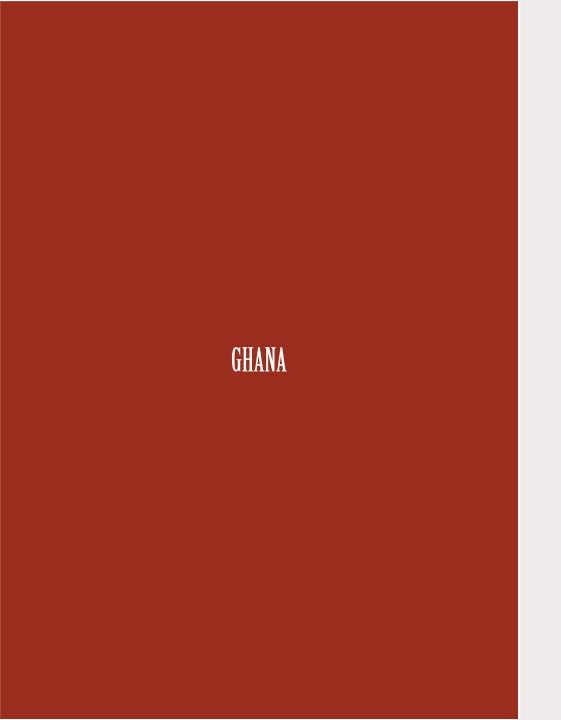
Premium range: P89 (member) – P209 (member +4 dependants

Free consultation and referral for members and their dependants

Free medication based on formula provided to network of doctors

> Optical lenses P500

Free dental services (cleaning and extraction once every 6 months)









### Health Insurance Act

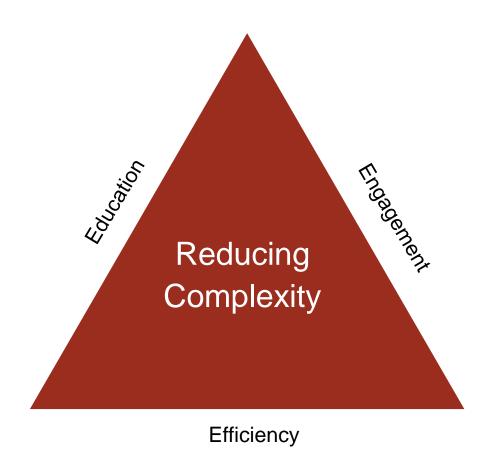




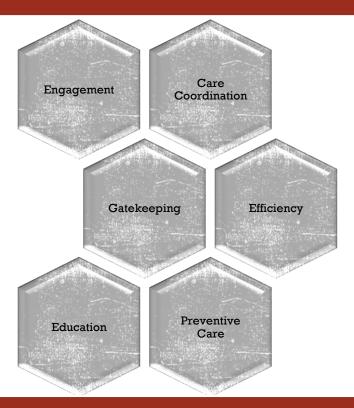
Private
Commercial
Health
Insurance



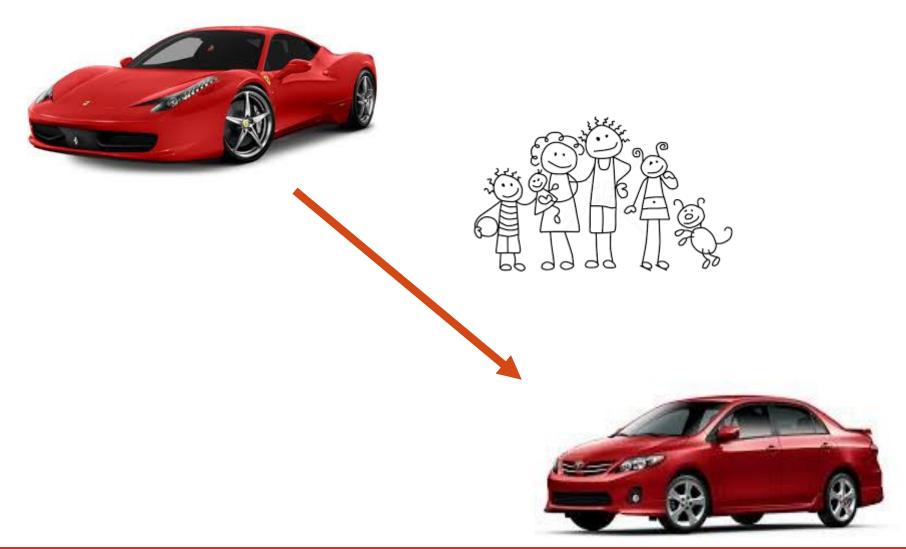




#### Health Ownership



### Primary Care



## About the Presenter



Kudzai Chigiji is an actuarial consultant with a particular focus in healthcare and banking. She works for Insight Actuaries & Consultants.

Her experience spans life insurance, management consulting, healthcare consulting, social security development, banking and loyalty programs.

