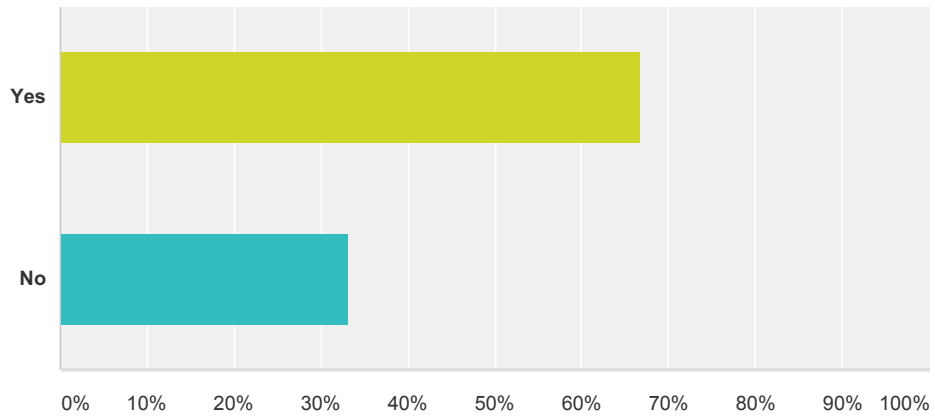


Q3 Did you attend the IAA Council and Committee meetings in Washington?

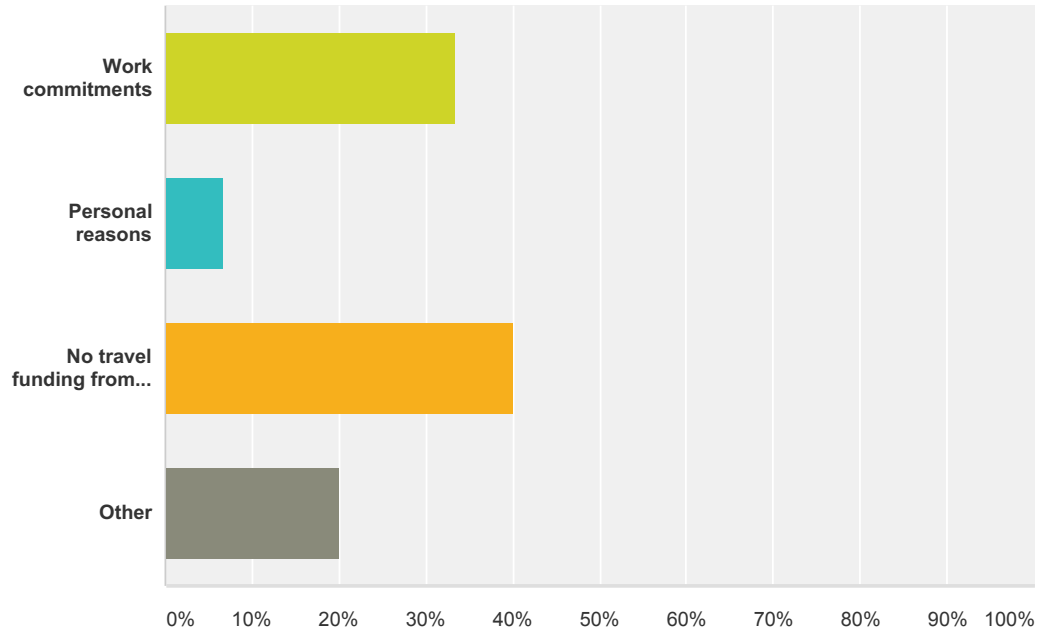
Answered: 139 Skipped: 1



Answer Choices	Responses	
Yes	66.91%	93
No	33.09%	46
Total		139

Q4 I did not attend due to:

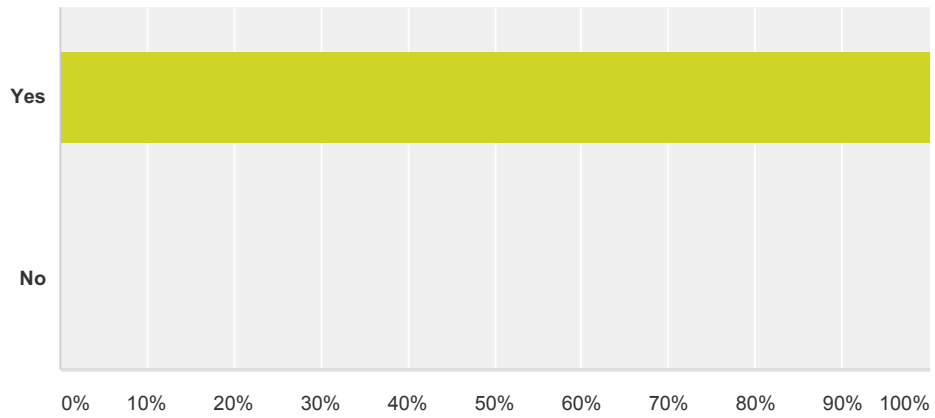
Answered: 45 Skipped: 95



Answer Choices	Responses
Work commitments	33.33% 15
Personal reasons	6.67% 3
No travel funding from my employer/association	40.00% 18
Other	20.00% 9
Total	45

Q5 Do you plan on attending future IAA meetings?

Answered: 8 Skipped: 132

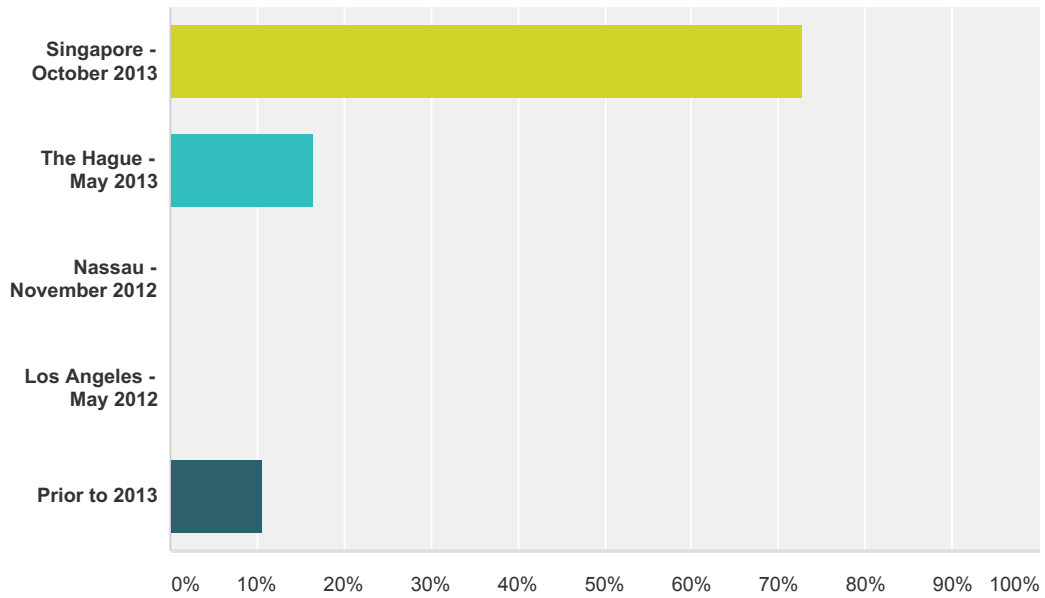


Answer Choices	Responses
Yes	100.00% 8
No	0.00% 0
Total	8

#	If no, please explain	Date
	There are no responses.	

Q6 When was the last time you attended IAA meetings?

Answered: 85 Skipped: 55

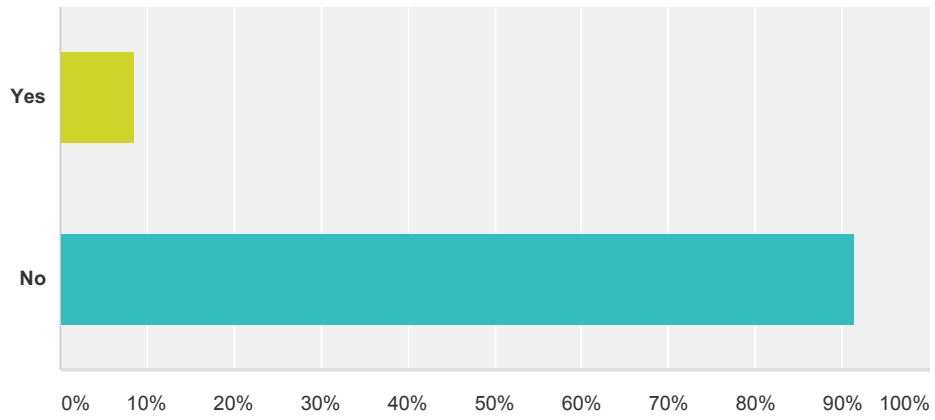


Answer Choices	Responses	
Singapore - October 2013	72.94%	62
The Hague - May 2013	16.47%	14
Nassau - November 2012	0.00%	0
Los Angeles - May 2012	0.00%	0
Prior to 2013	10.59%	9
Total		85

#	If prior, please specify	Date
1	Bahamas	5/8/2014 5:25 PM
2	Zagreb	4/22/2014 4:33 AM
3	Dublin	4/13/2014 7:15 PM
4	Nassau	4/13/2014 2:13 PM
5	2002	4/11/2014 7:44 PM
6	Los Angeles	4/11/2014 12:52 PM

Q7 Was this your first time attending IAA meetings?

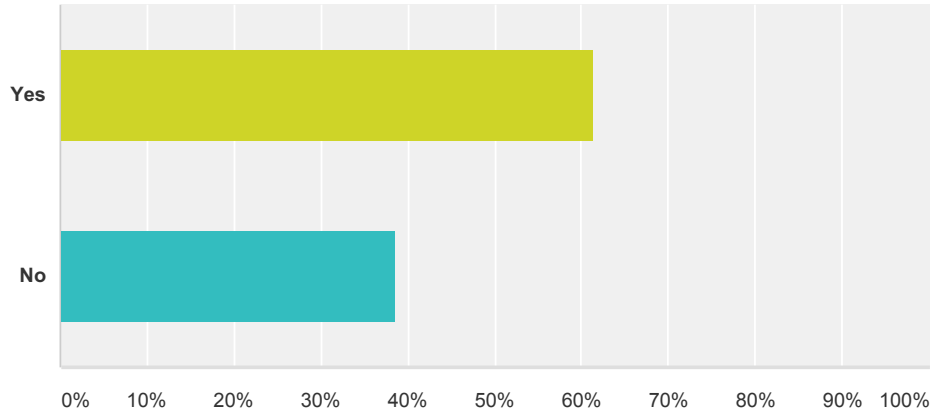
Answered: 93 Skipped: 47



Answer Choices	Responses
Yes	8.60% 8
No	91.40% 85
Total	93

Q8 Did you complete the survey regarding the meetings in Singapore? (sent via email on November 27, 2013)

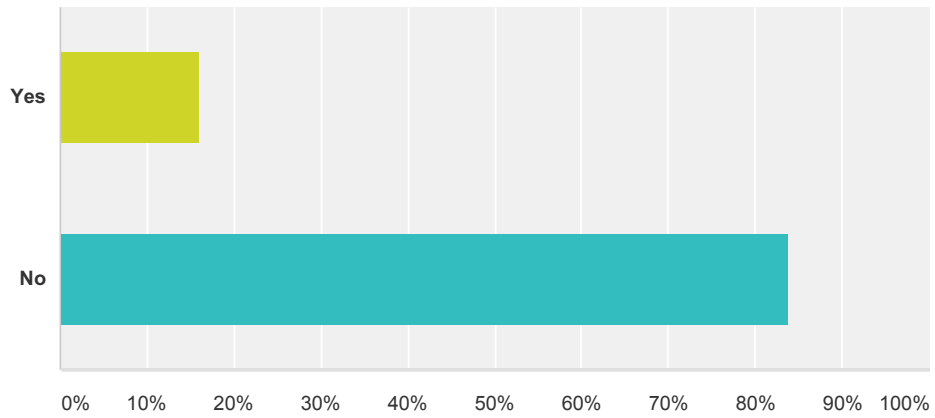
Answered: 93 Skipped: 47



Answer Choices	Responses	
Yes	61.29%	57
No	38.71%	36
Total		93

Q9 I reported issues that needed to be addressed:

Answered: 56 Skipped: 84

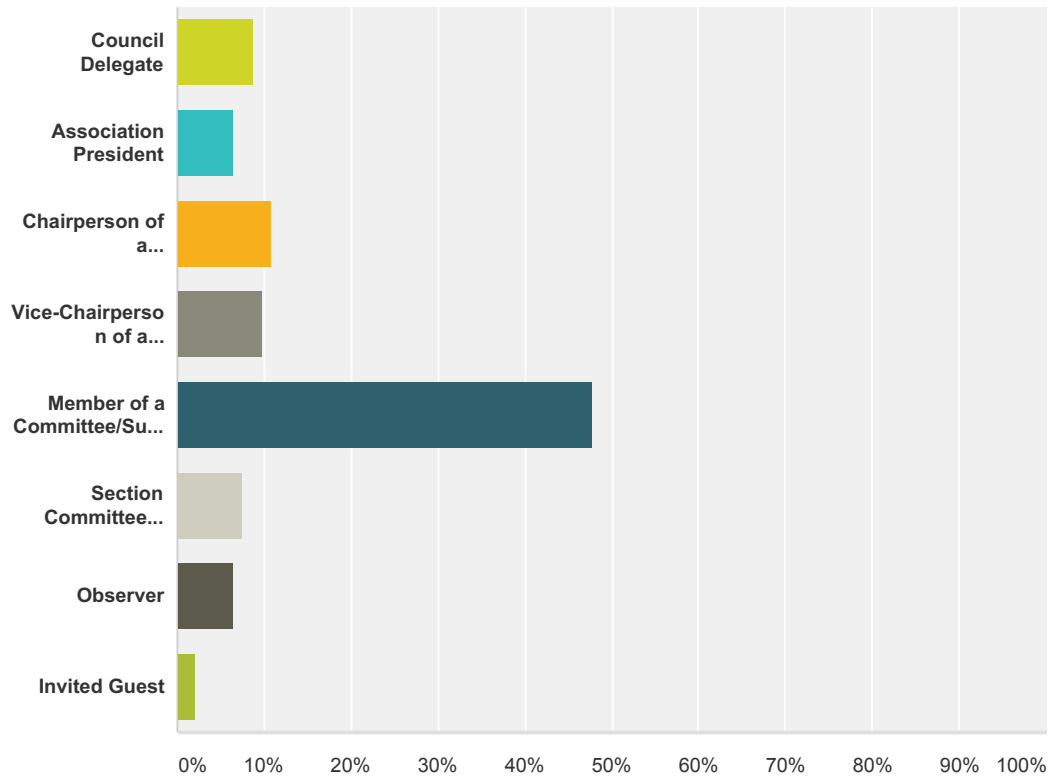


Answer Choices	Responses
Yes	16.07% 9
No	83.93% 47
Total	56

#	If yes, were they resolved in time for the Washington meetings?	Date
1	Yes largely	4/28/2014 3:56 PM
2	Yes	4/11/2014 7:45 PM
3	Yes.	4/11/2014 2:30 PM
4	Yes	4/11/2014 2:10 PM
5	I do not remember	4/11/2014 1:47 PM
6	Yes	4/11/2014 1:45 PM
7	Yes	4/11/2014 1:21 PM
8	Still not enough seating for lunch	4/11/2014 1:01 PM

Q10 My PRIMARY role in attending the meetings was:

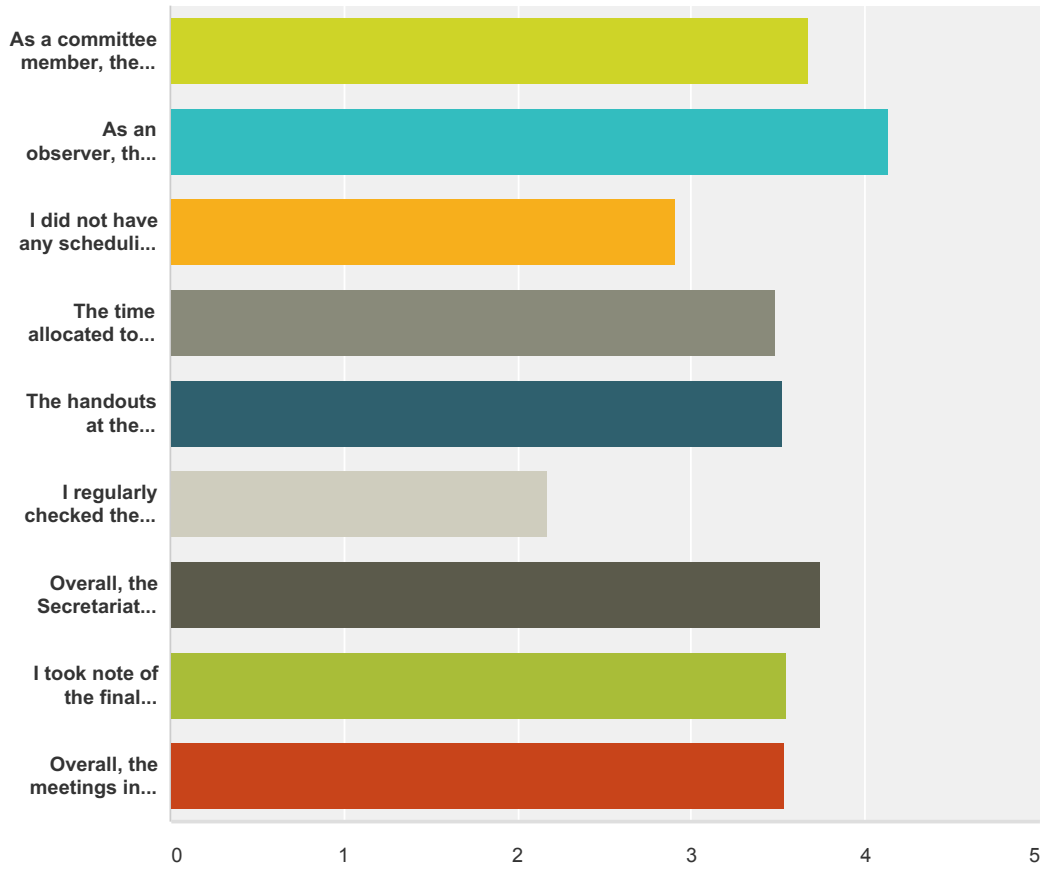
Answered: 92 Skipped: 48



Answer Choices	Responses
Council Delegate	8.70% 8
Association President	6.52% 6
Chairperson of a Committee/Subcommittee/Task Force/Working Group	10.87% 10
Vice-Chairperson of a Committee/Subcommittee/Task Force/Working Group	9.78% 9
Member of a Committee/Subcommittee/Task Force/Working Group	47.83% 44
Section Committee Representative	7.61% 7
Observer	6.52% 6
Invited Guest	2.17% 2
Total	92

Q11 Meeting Evaluation

Answered: 92 Skipped: 48



	Totally disagree	Disagree	Agree	Totally agree	Does not apply	Total	Average Rating
As a committee member, the meeting was productive and my time was well spent	0.00% 0	0.00% 0	44.57% 41	43.48% 40	11.96% 11	92	3.67
As an observer, the content was informative and my time was well spent	0.00% 0	2.17% 2	29.35% 27	21.74% 20	46.74% 43	92	4.13
I did not have any scheduling conflicts with other meetings	9.78% 9	26.09% 24	30.43% 28	30.43% 28	3.26% 3	92	2.91
The time allocated to the meetings I attended was sufficient	0.00% 0	2.17% 2	46.74% 43	51.09% 47	0.00% 0	92	3.49
The handouts at the hospitality desk were sufficient	0.00% 0	5.43% 5	46.74% 43	36.96% 34	10.87% 10	92	3.53
I regularly checked the message board at the hospitality desk	23.91% 22	48.91% 45	18.48% 17	3.26% 3	5.43% 5	92	2.17
Overall, the Secretariat staff responded to my needs before, during and after the meetings	0.00% 0	1.09% 1	26.09% 24	69.57% 64	3.26% 3	92	3.75
I took note of the final "Delegate Information" email sent by the IAA Secretariat prior to the meetings	2.17% 2	2.17% 2	38.04% 35	53.26% 49	4.35% 4	92	3.55

IAA Council and Committee meetings in Washington

Overall, the meetings in Washington met my expectations	0.00% 0	0.00% 0	45.65% 42	54.35% 50	0.00% 0	92	3.54
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IAA Council and Committee meetings in Washington

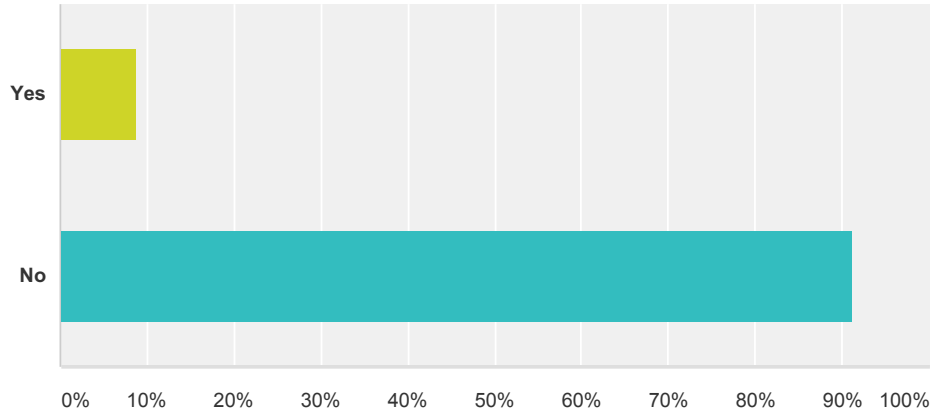
Q12 Additional comments or concerns

Answered: 15 Skipped: 125

#	Responses	Date
1	My disagreement on conflicts reflects a double interest in actuarial standards setting and insurance accounting. I accept that conflicts are likely to be inevitable.	5/9/2014 8:50 AM
2	The name of Collaborative TC Meeting was not well understood and I could not scheduled to attend.	5/8/2014 7:33 PM
3	some meetings were repetitive	5/8/2014 3:16 PM
4	There were still a number of conflicts of meetings I should have attended	4/27/2014 4:25 PM
5	It was not clear which meetings I was expected to attend. I attended the Council, AGM and ones on Assistance to Associations and the Africa Committee among others though I was not too sure whether I was imposing myself on the committee or whether I was ordinarily expected to attend as an observer. That particular aspect I think needs to be made clear in future. Perhaps the same clarity needs to be made on attendance at similar sessions during the Congress. For example I attended the Assistance to Associate members Sessions and one on how associates could be assisted to become full members and yet those sessions were optional and I realised a number of colleagues from other countries did not attend and perhaps opted to attend other sessions but I am of the view that where bursaries are provided particularly as was my case perhaps IAA could also indicate which sessions can be considered as compulsory particularly ones that are targeted at growing the local associations. Otherwise things were well organised and flowed well with some interesting programmes overlapping. I will be writing in separately to thank the Secretariat and everyone for having extended the bursaries to Zambia. We are very grateful and remain committed to making our contribution to the profession. Thank you	4/14/2014 1:39 PM
6	Only reason for not indicating Totally Agree on the Sec staff meeting my needs was that you had no stapler! :)	4/14/2014 10:33 AM
7	Venues were very expensive	4/14/2014 4:45 AM
8	Education meeting must be longer in London	4/14/2014 1:25 AM
9	As we have come to expect, excellent organization and support from the Secretariat!	4/12/2014 7:06 AM
10	NO COMMENTS	4/11/2014 5:30 PM
11	The serving of coffee could be much better ... Please check logistics beforehand next time.	4/11/2014 3:48 PM
12	I have much appreciated the President engagement in participating as more as possible in the various meetings	4/11/2014 1:53 PM
13	Heavy workload during the Committee meeting period as well as some repetition	4/11/2014 1:52 PM
14	exceeded expectations with snow, cherry trees almost blooming, and an ICA just a few steps away....so many actuaries, so little time	4/11/2014 1:49 PM
15	What final "Delegate Information" email? I don't remember receiving one.	4/11/2014 1:44 PM

Q13 Did you attend the IAA session breakfast on March 28?

Answered: 92 Skipped: 48



Answer Choices	Responses
Yes	8.70% 8
No	91.30% 84
Total	92

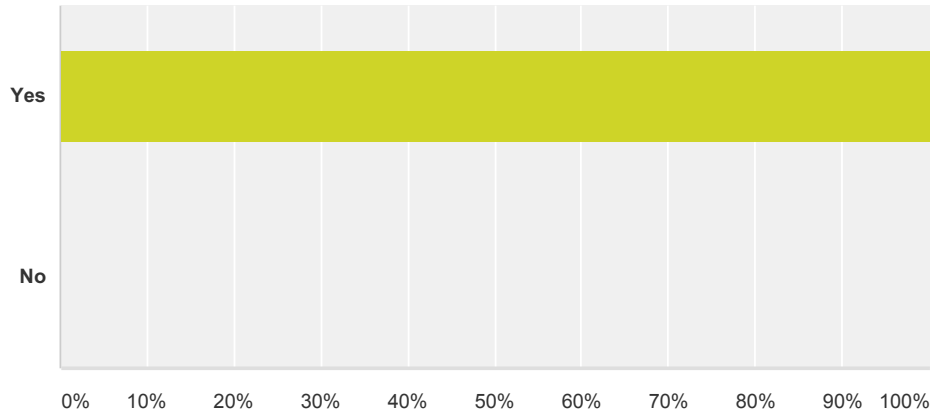
#	If no, please explain	Date
1	not of interest to me	5/16/2014 4:15 AM
2	Time Conflict wiith main occupation	5/9/2014 4:45 AM
3	My schedule was overbooked already.	5/9/2014 2:29 AM
4	Eat at hotel room	5/8/2014 10:42 PM
5	I dont know what are you talking about	5/8/2014 5:29 PM
6	too early and I have enough info on IAA	5/8/2014 12:58 PM
7	I did not know that I was invited.	4/23/2014 5:25 AM
8	I did not arrive until Friday afternoon	4/22/2014 4:34 AM
9	Conflict with an office issue	4/19/2014 11:28 AM
10	Other personal meeting	4/15/2014 4:17 PM
11	Have been before	4/15/2014 10:48 AM
12	Was not sure whether it was restricted to Committee members or open to everyone	4/14/2014 1:49 PM
13	I had another meeting at that time.	4/14/2014 1:10 PM
14	I had another appointment.	4/14/2014 12:05 PM
15	I had a meeting at that time	4/14/2014 10:45 AM
16	I understood it was meant to those were attending the meeting for the first time	4/14/2014 2:44 AM
17	Had another working breakfast then	4/14/2014 1:26 AM
18	I have a lot of meetings to attend	4/13/2014 7:19 PM

IAA Council and Committee meetings in Washington

19	Comfortable with my knowledge level	4/13/2014 12:12 PM
20	this was the tenth meeting I have attended, and I did not see any point.	4/13/2014 8:13 AM
21	I don't know what session you are referring to. I had another meeting at that time anyway.	4/13/2014 3:04 AM
22	I had another meeting at the same time	4/12/2014 9:21 AM
23	Conflicted with another meeting.	4/12/2014 9:03 AM
24	Had other commitments and believe I am up to speed with the objectives and activities of the IAA!	4/12/2014 7:07 AM
25	I might not have known that there was such a breakfast.	4/11/2014 7:55 PM
26	This is for newcomers? I am not a newcomer..	4/11/2014 6:04 PM
27	Another appointment	4/11/2014 3:49 PM
28	Needed to do work.	4/11/2014 3:12 PM
29	simply because I forgot to write the session breakfast in my agenda	4/11/2014 2:39 PM
30	Conflicted with other meetings and not sure invited	4/11/2014 1:52 PM
31	I enjoyed the presentations and would attend again	4/11/2014 1:50 PM
32	I had another meeting	4/11/2014 1:30 PM
33	other conflicts	4/11/2014 1:26 PM
34	I attended the CIA breakfast	4/11/2014 1:26 PM
35	Not really aware I should have gone	4/11/2014 1:08 PM
36	Other commitments	4/11/2014 1:03 PM
37	No need	4/11/2014 1:01 PM
38	?	4/11/2014 12:55 PM
39	had not arrived in DC	4/11/2014 12:52 PM

Q14 The session was informative

Answered: 8 Skipped: 132

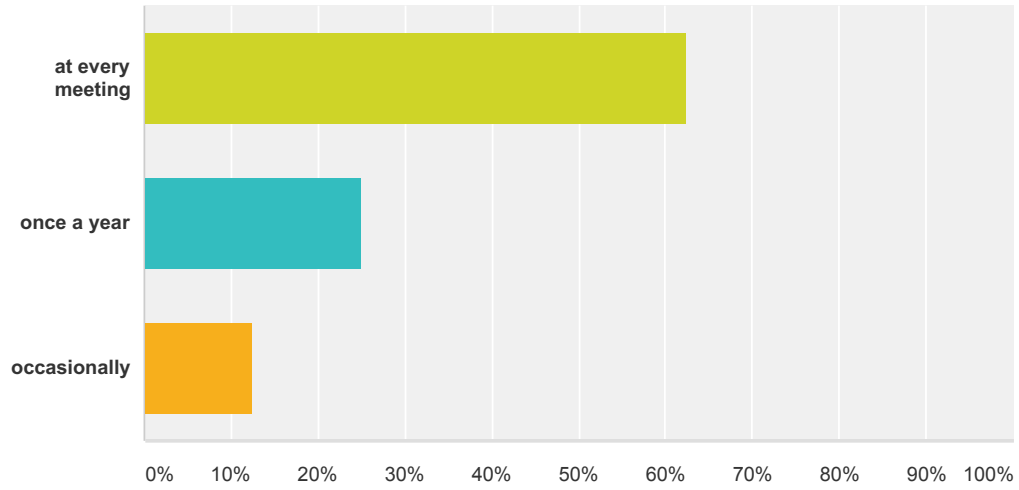


Answer Choices	Responses
Yes	100.00% 8
No	0.00% 0
Total	8

#	If no, please explain	Date
1	I passed some info on to one of my FMAs	4/11/2014 1:50 PM

Q15 I recommend it takes place again:

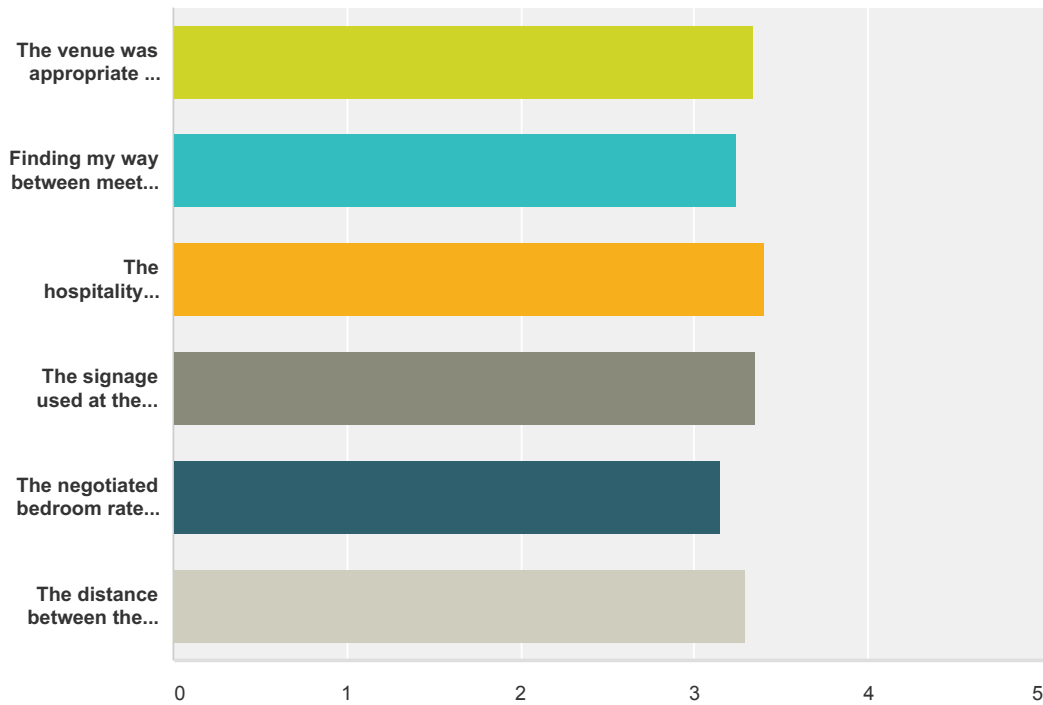
Answered: 8 Skipped: 132



Answer Choices	Responses
at every meeting	62.50% 5
once a year	25.00% 2
occasionally	12.50% 1
Total	8

Q16 Venue Evaluation

Answered: 92 Skipped: 48



	Totally disagree	Disagree	Agree	Totally agree	Does not apply	Total	Average Rating
The venue was appropriate for the event	1.09% 1	5.43% 5	53.26% 49	39.13% 36	1.09% 1	92	3.34
Finding my way between meeting rooms was easy	1.09% 1	7.61% 7	59.78% 55	28.26% 26	3.26% 3	92	3.25
The hospitality desk was in a convenient location	1.09% 1	4.35% 4	51.09% 47	40.22% 37	3.26% 3	92	3.40
The signage used at the meetings was helpful	0.00% 0	4.35% 4	59.78% 55	32.61% 30	3.26% 3	92	3.35
The negotiated bedroom rate was reasonable	5.43% 5	22.83% 21	41.30% 38	11.96% 11	18.48% 17	92	3.15
The distance between the venue and the airport was reasonable	0.00% 0	9.78% 9	56.52% 52	27.17% 25	6.52% 6	92	3.30

IAA Council and Committee meetings in Washington

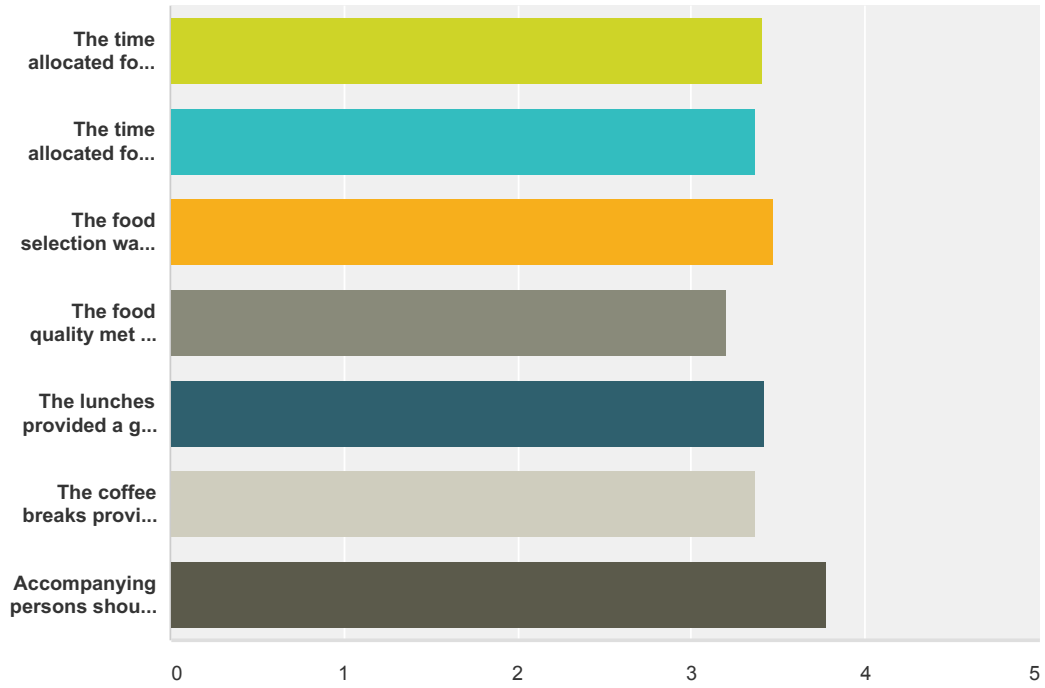
Q17 Additional comments or concerns

Answered: 19 Skipped: 121

#	Responses	Date
1	Dulles could do with better ground transportation rather than only relying on taxis.	5/9/2014 8:51 AM
2	Very convenient to do it before ICA	4/19/2014 11:29 AM
3	The venue for the coffee breaks was inadequate though. There was simply not enough space.	4/16/2014 12:10 PM
4	The two rooms for the MWG meetings were long and narrow, and the projector screen was way too small. The coffee pause area was way too small, and the fact that there was only one coffee station meant that the queues were too long and I didn't spend time in the pause area. This sounds like a minor gripe but one of the most important things is to network, and if the pause area is so poorly set out, it makes this much harder.	4/15/2014 10:50 AM
5	Meeting rooms were crowded and either stuffy or freezing and the arrangements for mid-morning and afternoon refreshments were badly planned and executed. Even a flea ridden motel would have been embarrassed by such a poor level of service (one tea/coffee station to serve 200 people laid out in a way that was illogical and nonsensical)	4/14/2014 4:48 AM
6	The Omni Hotel should have allocated enough rooms for meeting delegates rather than requiring them to commute from the Marriott Hotel.	4/13/2014 7:49 PM
7	The coffee locations were awful. The meeting space for the professionalism committee was far too large.	4/13/2014 8:15 AM
8	Acoustics did not work well, difficult to hear in some occasions. Problems with technology more than once, either audio or video or both were not working	4/13/2014 3:54 AM
9	Closer to downtown would have been better	4/12/2014 12:01 PM
10	Not enough elevators - if all delegates at the same time are on the way to the meeting rooms, there are delays.	4/12/2014 10:26 AM
11	Some of the tea breaks were a real crush and so more stations available would have helped and lunch on the second day was difficult as there was very limited seating.	4/12/2014 9:22 AM
12	Proximity to public transport was a great help.	4/12/2014 7:08 AM
13	Hotel/service was poor for the price paid	4/12/2014 4:32 AM
14	I already referred to the coffee breaks ...	4/11/2014 3:50 PM
15	No-one in the Marriott was able to help me find a meeting in the Omni.	4/11/2014 2:42 PM
16	I found my own place to stay, half the price for a full apartment, just a few steps away	4/11/2014 1:52 PM
17	I think the room rate was the going rate for that time of year, but it was very expensive!	4/11/2014 1:45 PM
18	Hotel was too expensive -	4/11/2014 1:09 PM
19	Coffee space far too small	4/11/2014 1:04 PM

Q18 Lunch / Breaks Evaluation

Answered: 92 Skipped: 48



	Totally disagree	Disagree	Agree	Totally agree	Does not apply	Total	Average Rating
The time allocated for lunch was appropriate	0.00% 0	1.09% 1	63.04% 58	29.35% 27	6.52% 6	92	3.41
The time allocated for breaks was appropriate	0.00% 0	1.09% 1	65.22% 60	29.35% 27	4.35% 4	92	3.37
The food selection was sufficient to meet my dietary needs	0.00% 0	5.43% 5	54.35% 50	27.17% 25	13.04% 12	92	3.48
The food quality met my expectations	0.00% 0	14.13% 13	57.61% 53	22.83% 21	5.43% 5	92	3.20
The lunches provided a good networking opportunity	0.00% 0	7.61% 7	51.09% 47	32.61% 30	8.70% 8	92	3.42
The coffee breaks provided a good networking opportunity	4.35% 4	5.43% 5	45.65% 42	38.04% 35	6.52% 6	92	3.37
Accompanying persons should be able to attend daily lunches at a cost	3.26% 3	13.04% 12	33.70% 31	2.17% 2	47.83% 44	92	3.78

IAA Council and Committee meetings in Washington

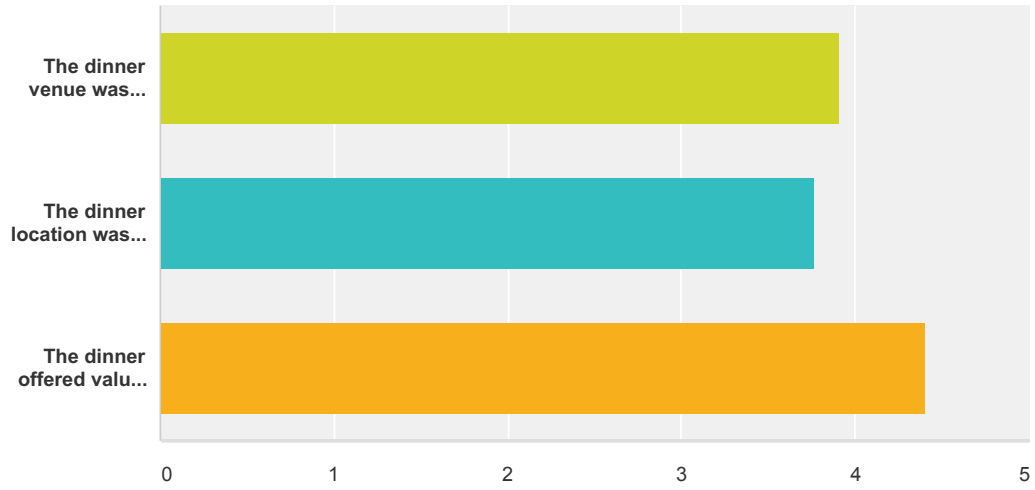
Q19 Additional comments or concerns

Answered: 14 Skipped: 126

#	Responses	Date
1	The area where coffee breaks were held was not suitable for the large numbers.	5/9/2014 4:16 AM
2	Food quantity was insufficient in some occasions.	5/9/2014 2:32 AM
3	See previous comments on coffee breaks.	4/15/2014 10:51 AM
4	Unless the venue is quite remote, I don't believe the IAA needs to extend a spouse meal plan for lunches.	4/14/2014 1:12 PM
5	Wine, please.	4/14/2014 11:53 AM
6	space for coffee was too tight and break is too short to have queues	4/13/2014 4:35 PM
7	Long lines for breaks	4/13/2014 2:44 PM
8	My accompanying person was rarely in the hotel at lunch time - she was out sightseeing.	4/12/2014 8:32 PM
9	Venues for breaks and lunch were too small	4/12/2014 12:02 PM
10	Thank you for accommodating my diet. Unfortunately the hotel was not very imaginative in regard to what I could eat.	4/11/2014 1:56 PM
11	I only attended the Section Delegates Lunch	4/11/2014 1:53 PM
12	Coffee space too crowded to make networking easy	4/11/2014 1:04 PM
13	The coffee break space was too crowded to mix and meet people comfortably.	4/11/2014 1:03 PM
14	the coffee break area I DC was very tight	4/11/2014 12:53 PM

Q20 Dinner Evaluation

Answered: 92 Skipped: 48



	Totally disagree	Disagree	Agree	Totally agree	Does not apply	Total	Average Rating
The dinner venue was appropriate	0.00% 0	0.00% 0	25.00% 23	58.70% 54	16.30% 15	92	3.91
The dinner location was within a reasonable distance from the meeting venue	0.00% 0	1.09% 1	36.96% 34	45.65% 42	16.30% 15	92	3.77
The dinner offered value for money for my accompanying person	3.26% 3	1.09% 1	13.04% 12	16.30% 15	66.30% 61	92	4.41

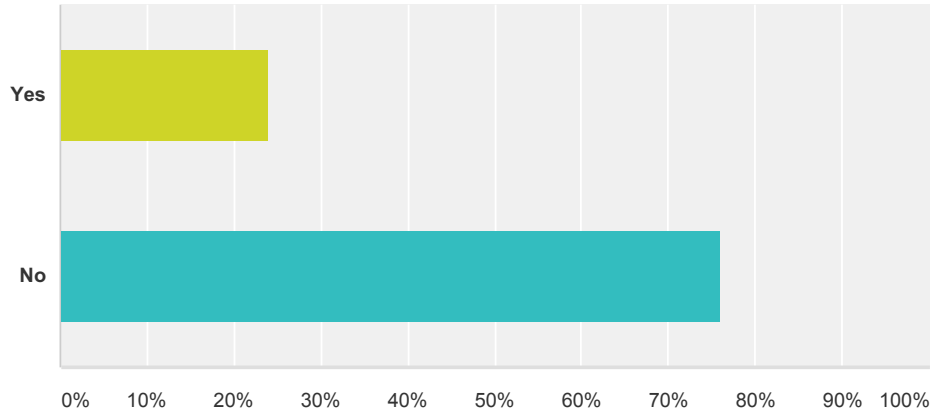
Q21 Additional comments or concerns

Answered: 9 Skipped: 131

#	Responses	Date
1	The price charged for accompanying persons is usually far too high.	5/9/2014 4:18 AM
2	Extraordinary location! Good food and nice company!	5/9/2014 2:33 AM
3	I was unable to attend. I do find the accompanying person's fee to be prohibitively expensive and my spouse does not attend these any more. It is perhaps a reflection of my poor battered currency, but the dinners always seem very expensive.	4/15/2014 10:52 AM
4	The cocktail reception before dinner was too long.	4/14/2014 11:28 AM
5	A beautiful venue!	4/12/2014 9:23 AM
6	Excellent dinner/venue although still quite expensive - much improved on e.g. Los Angeles	4/12/2014 4:34 AM
7	Great service, very responsive to special needs. Also typical for banquets, high on preservatives that keep food prepared in advance fresh, but can cause a reaction. So we have learned to order fruit. There is little that you can do.	4/11/2014 6:07 PM
8	I liked much the dinner venue. The menu and service were perfect.	4/11/2014 5:55 PM
9	lovely lovely choice THANKS!	4/11/2014 1:54 PM

Q22 Are you a Committee, Subcommittee, Task Force, Working Group or Section Chairperson

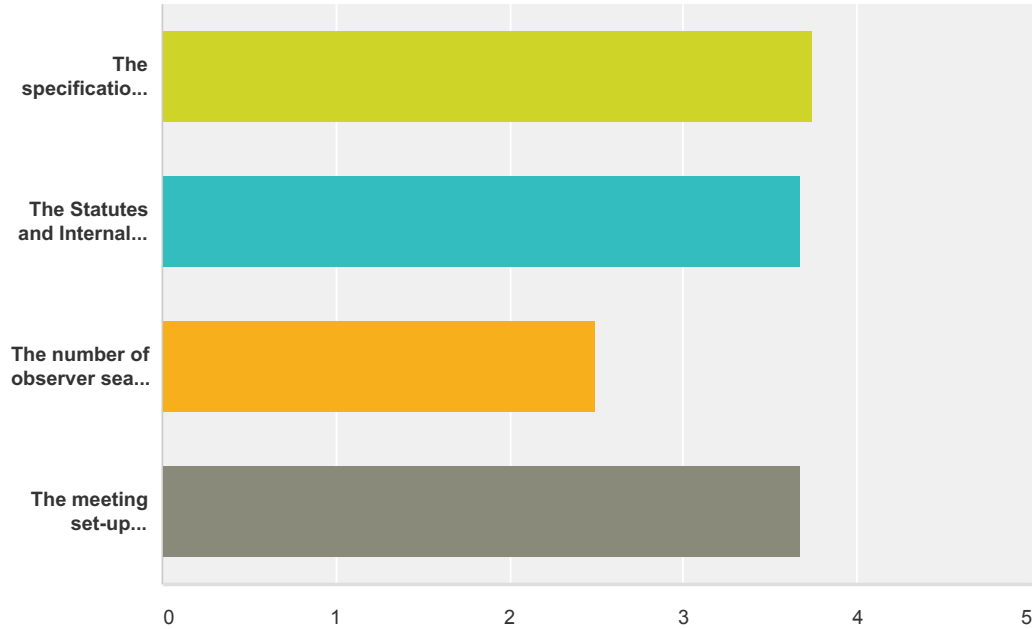
Answered: 92 Skipped: 48



Answer Choices	Responses	
Yes	23.91%	22
No	76.09%	70
Total		92

Q23 Please answer the following questions only if your Committee/Subcommittee/Task Force/Working Group/Section had a meeting in Washington

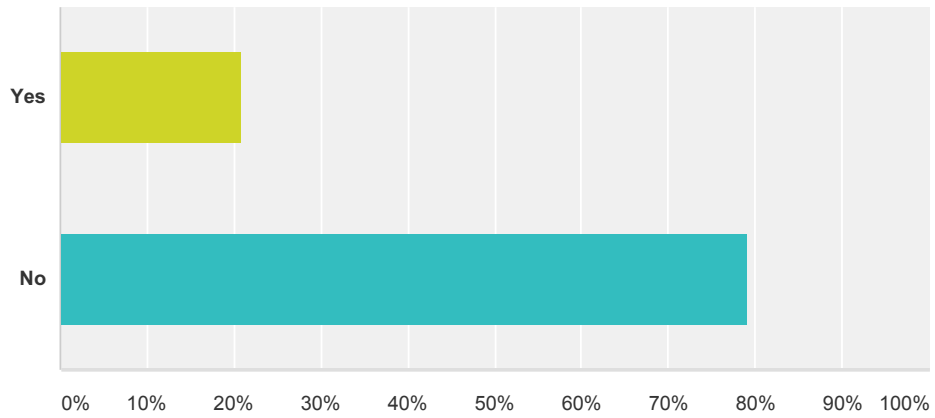
Answered: 24 Skipped: 116



	Totally disagree	Disagree	Agree	Totally agree	Does not apply	Total	Average Rating
The specification sheets were useful	0.00% 0	0.00% 0	45.83% 11	33.33% 8	20.83% 5	24	3.75
The Statutes and Internal Regulations (orange booklets) provided during the meetings were useful	0.00% 0	8.33% 2	50.00% 12	8.33% 2	33.33% 8	24	3.67
The number of observer seats should have been limited	25.00% 6	41.67% 10	12.50% 3	0.00% 0	20.83% 5	24	2.50
The meeting set-up (U-shape) was suitable	0.00% 0	0.00% 0	50.00% 12	33.33% 8	16.67% 4	24	3.67

Q24 I requested conference call facilities for my meeting

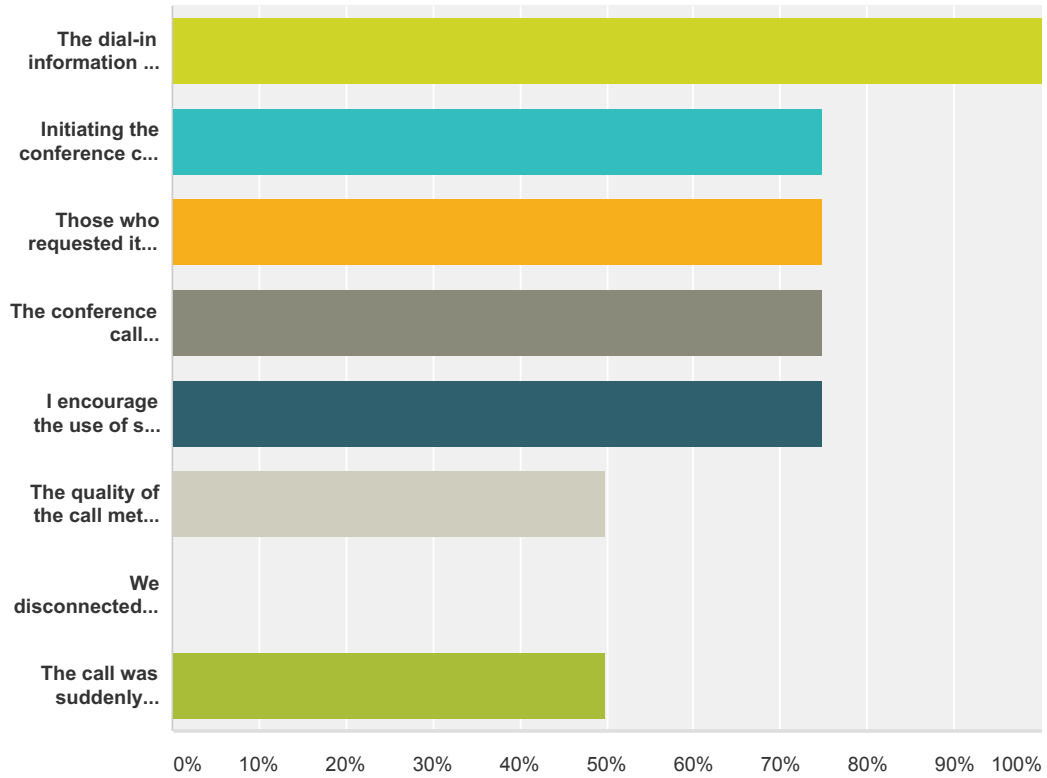
Answered: 24 Skipped: 116



Answer Choices	Responses
Yes	20.83% 5
No	79.17% 19
Total	24

Q25 If yes, please check all that apply:

Answered: 4 Skipped: 136



Answer Choices

Responses

The dial-in information was sent in a timely manner	100.00%	4
Initiating the conference call did not cause any delay in starting the meeting	75.00%	3
Those who requested it phoned in	75.00%	3
The conference call participants added value to the meeting	75.00%	3
I encourage the use of such conference calls in future	75.00%	3
The quality of the call met my expectations	50.00%	2
We disconnected the call as no one phoned in	0.00%	0
The call was suddenly disconnected	50.00%	2

Total Respondents: 4

Q26 Additional comments or concerns

Answered: 0 Skipped: 140

#	Responses	Date
	There are no responses.	

IAA Council and Committee meetings in Washington

Q27 Additional comments or concerns not previously mentioned in this survey Thank you for your participation!

Answered: 25 Skipped: 115

#	Responses	Date
1	I am now over 82 and I avoid long distance travel	5/11/2014 12:03 PM
2	The organisation of the IAA meetings is usually perfect! Thank you to the Secretariat!	5/9/2014 2:36 AM
3	Please take me out of the Mailing list. I have stopped all activities as an actuary three years ago AMD I am happy now in MY Chalet in the Swiss mountains with the nature around and no (or max be only minor financial risks around me. Best regards Gottfried Rey	5/8/2014 3:30 PM
4	No comments.	5/8/2014 2:11 PM
5	I attended the IACA meeting by phone	5/8/2014 1:29 PM
6	I did not attend the IAA Meetings in Washington, DC due to a conflict with the NAIC meetings in Orlando, FL held at the same time and which I needed to attend on behalf of clients.	4/24/2014 4:19 PM
7	Clarity on non-committee members to be in attendance at meetings needs to be provided whether as observers or otherwise	4/14/2014 1:53 PM
8	You asked whether I had submitted a response to the Singapore questionnaire and if the issues had been dealt with. You have far too much confidence in my memory - I probably did submit, but have no idea what I said. :)	4/14/2014 10:36 AM
9	None	4/13/2014 8:48 PM
10	It is hard to justify going to Washington for a short meeting when I have to pay the funds myself. It would also be hard to justify if someone else were paying. This meeting could have easily been scheduled during the ICA when I was in Washington.	4/12/2014 2:17 PM
11	As far as I know, I'm not on any IAA councils or committees.	4/12/2014 2:09 PM
12	The projection screen was too far and small to work with in the meeting room of IAS 19 TF.	4/11/2014 8:43 PM
13	I think we all should have always to be grateful and to thank the host associations for their generous hospitality. Even if something may appear not perfect it is a little thing in comparison with the opportunity they give us to meet face to face, to know different styles of life .different cultures. All these things make up also the added value to be IAA member.	4/11/2014 6:33 PM
14	I prefer meetings in major cities with good facilities. Out of the way places cause travel issues and have trouble accommodating large groups.	4/11/2014 6:08 PM
15	Always thought those were invite only.	4/11/2014 4:54 PM
16	I would have liked to be able to tick two items in the previous box. I would in general be happy to pay my travel and hotel expenses for IAA meetings, but feel that the attendance fees are generally too high. I was a member (and Chair) of the Social Security Committee and am interested in that committee as well as pensions and employee benefits and mortality and from time to time comment on papers each committee produces. But I am not an official representative and my employer would not be willing to finance my attendance and the time involved. I feel that the IAA could do more to encourage people like me to continue to attend, especially when held in their own part of the world, by reducing the cost of attending sessions. (I do NOT expect free meals!)	4/11/2014 3:03 PM
17	Section Vice Chair or Chair was not an option for why attending.	4/11/2014 2:33 PM
18	I am a retired person, so have no corporate sponsor. I had previously been sponsored by the CIA, but they have now replaced me with younger blood.	4/11/2014 2:27 PM
19	The Professionalsim Committee meeting is very large (up to 40 people) and so we normally meet in the same venue as Council. Sound system is fine, but the set up is very impersonal and difficult to chair effectively. Not sure of the best solution? Maybe a square set up? Will depend on venue?	4/11/2014 2:23 PM

IAA Council and Committee meetings in Washington

20	Thank you!	4/11/2014 1:54 PM
21	1.- Two year worldwide is difficult to meet 2.- If two in Europe I have no problem 3.- One by region, and the other around the world would be much easier to deal	4/11/2014 1:45 PM
22	We attend only meetings in Europe or very close to Europe due to financial constraints No available funding from employers. Our association funding is limited (no more than 500 euros per attendance)	4/11/2014 1:43 PM
23	none	4/11/2014 1:21 PM
24	Thank you to IAA team for personal implication and service oriented attitude	4/11/2014 1:11 PM
25	There was no conference call facility for the Enterprise and Financial Risk meeting. I wanted to dial in but wasn't able to.	4/11/2014 12:55 PM